



WILLIAM T FUJIOKA
Chief Executive Officer

County of Los Angeles CHIEF EXECUTIVE OFFICE

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November 12, 2008

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

RECOMMENDATION TO ACCEPT FUNDS FROM UNITED WAY, INCORPORATED FOR 211 INFORMATION AND REFERRAL SERVICES (ALL DISTRICTS AFFECTED) (3 VOTES)

SUBJECT

This Board letter requests approval to: 1) accept funding in the amount of \$194,500 to partially offset the County match portion of the 211 specialized information and referral services program; and 2) transfer the funding to the Department of Public Social Services as revenue to offset a portion of the Department's share of the 211 program costs.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and authorize the Chief Executive Officer, or his designee, to sign the attached Agreement, effective date of Board approval, to accept funds from United Way, Incorporated (United Way), in the amount of \$194,500 for Fiscal Year (FY) 2008-09 to partially offset the County match portion of the costs of the 211 specialized information and referral services program.
2. Upon receipt of United Way's contribution, instruct the Auditor-Controller to transfer this funding to the Department of Public Social Services (DPSS) as revenue to offset a portion of the Department's share of the 211 specialized information and referral services program costs.

"To Enrich Lives Through Effective And Caring Service"

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Intra-County Correspondence Sent Electronically Only**

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On December 12, 2006, your Board adopted an agreement with the Information and Referral Federation of Los Angeles County, Inc. dba 211 LA County, to provide County residents with health and human services general and specialized information and referral (I&R) program services through the 2-1-1 dialing code, twenty-four (24) hours a day, seven (7) days a week. 211 LA County also provides additional services such as hotline services for Elder and Dependent Adult Abuse; Safely Surrendered Baby; and Countywide Emergency; warm transfer services for Child Abuse Hotline and ACCESS services; as well as information and referral services for the unincorporated area services, including code enforcement.

One of United Way's objectives is to provide support of basic needs services. To that end, they have worked with the County to provide funding support for the 2-1-1 dialing code system program so residents of the County can access information and referrals to needed health and human services. For the past three years, from FY 2005-06 through FY 2007-08, funds accepted from United Way have been utilized to partially offset DPSS' expenditures related to I&R services provided through 211 LA County's agreement; we recommend continuing this practice for FY 2008-09. Upon approval, the Auditor-Controller will transfer these funds to DPSS as revenue to offset a portion of the Department's share of the program costs.

Implementation of Strategic Plan Goals

The recommended action is consistent with the principles of the Los Angeles County Strategic Plan Goal 1: Service Excellence, by providing the public with easy access to quality information and services that are both beneficial and responsive; and Goal 4: Fiscal Responsibility, by leveraging public funds with private, non-profit funds to provide the 2-1-1 dialing code services.

FISCAL IMPACT/FINANCING

The majority of funding for 211 LA County's contract is provided by DPSS with the Departments of Children and Family Services, Mental Health, Public Health, and Chief Executive Office also providing a portion of funds. United Way's contribution towards I&R services will partially offset \$194,500 of DPSS' net County cost obligation for FY 2008-09.

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FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The California Public Utilities Commission designated the Information and Referral Federation of Los Angeles County, dba 211 LA County, as the sole provider for 2-1-1 services within the County of Los Angeles.

On December 12, 2006, your Board approved a three-year contract agreement with 211 LA County to provide general and specialized I&R program services through the 2-1-1 dialing code for a term of January 1, 2007 through December 31, 2009.

The Agreement with United Way has been approved as to form by County Counsel.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The acceptance of these funds will not impact the County's service levels.

Respectfully submitted,



WILLIAM T FUJIOKA
Chief Executive Officer

WTF:MS:KH
KH:hn

Attachment

c: County Counsel
Director of Public Social Services



FISCAL YEAR 2008-2009 AGREEMENT

**BETWEEN THE
COUNTY OF LOS ANGELES**

AND

UNITED WAY, INCORPORATED

**Prepared by
Chief Executive Office**

FISCAL YEAR 2008-2009 AGREEMENT

FUNDING TO PROVIDE INFORMATION AND REFERRAL SERVICES PROGRAM

United Way, Incorporated, agrees to provide One Hundred Ninety-Four Thousand, Five Hundred Dollars (\$194,500) to the Los Angeles County General fund through the Chief Executive Office for Fiscal Year 2008-09. Said funds shall be paid by United Way, Incorporated, in four installments of Forty-Eight Thousand, Six Hundred and Twenty-Five Dollars (\$48,625) in November 2008, December 2008, March 2009, and June 2009. Payment of these funds shall be made to the **County of Los Angeles** and mailed or delivered to:

**Kathy House, Branch Manager
County of Los Angeles
Chief Executive Office
Service Integration Branch
222 South Hill Street, Fifth Floor
Los Angeles, CA 90012**

The County of Los Angeles agrees that these funds will be used solely for providing information and referral services within Los Angeles County.

COUNTY OF LOS ANGELES

By _____ Date _____
William T Fujioka
Chief Executive Officer

**APPROVED AS TO FORM
BY COUNTY COUNSEL**

By _____
Principal Deputy County Counsel

UNITED WAY, INCORPORATED

By  _____
Alicia Lara, Vice President
Community Investment